

The world's largest travel site Tripadvisor has recognised Laksala with a 2014 Certificate of Excellence. This prestigious award is based on the excellent customer service, level of fulfilling their needs and the degree of satisfaction reviewed by customers who visited Laksala during the period under review.



The Certificate of Excellence – 2014 awarded to “Laksala” by Tripadvisor – which is acclaimed as the world’s largest travel site – was presented to Economic Development Minister Basil Rajapaksa on Wednesday in the presence of Dr. Willie Gamage, Secretary to the Ministry of Botanical Gardens and Public Recreation and Anil Koswatte, Chairman & CEO of Laksala

Economic Development Minister Basil Rajapaksa while congratulating Laksala Chairman Anil Koswatte on this achievement encouraged Laksala to further consolidate its position as Sri Lanka's leader in the gift and souvenir market. Botanical Gardens and Public Recreation Ministry Secretary Dr. Willie Gamage also attended the event.

“This was a remarkable achievement within a period of three years following the restructuring of the institution after being identified as an underperforming entity and turning it around to a profit making world class international shopping destination,” said Laksala Chairman Anil Koswatte.

He further stated that this was the first time this award was won by Sri Lanka and Laksala was the only Government institution selected for this prestigious award among 22 leading shopping destinations in Sri Lanka.

TripAdvisor is the world's largest travel site, enabling travellers to plan and have the perfect trip. TripAdvisor offers trusted advice from real travellers and a wide variety of travel choices and planning features with seamless links to booking tools.

TripAdvisor branded sites make up the largest travel community in the world, reaching nearly 260 million unique monthly visitors, and more than 150 million reviews and opinions covering more than four million accommodations, restaurants and attractions. The sites operate in 40 countries worldwide